



Dear Customers and Partners,

The COVID-19 virus is presenting many challenges across the globe. We wanted to update you on R.C. Systems Inc.'s readiness to continue to support all of your gas detection and alarm control needs.

1. Our customer support team is fully operational, and ready to support you at all times. Many of our sales and support team have set up offices remotely in order to maintain continuity of support even if needing to work from home. As always, email [support@rcsystemsco.com](mailto:support@rcsystemsco.com), and one of our support team will contact you as soon as possible.
2. Our production team is fully operational and we are currently experiencing no impact to our typical lead times.
3. In anticipation of supply chain interruptions we have increased our inventory to help support our customers even through extended global issues.

We are here to support you in whatever your gas detection needs are, and we will adapt to the changing global environment so that you don't have to. Contact us today at [sales@rcsystemsco.com](mailto:sales@rcsystemsco.com).

Sincerely,

Josh Carter

A handwritten signature in blue ink, appearing to read 'JC', is positioned below the name 'Josh Carter'.

General Manager